



Training
Services

CSAS Advanced User Training

Training Overview

Version 1.1

Course Code: FA005

October 2018



Forensic Analytics
Communications Data Experts

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Course Content

Duration: 3 days

Intended audience: this course is suitable for all CSAS users, whether they have experience or not – the first sections provide an overview of basic CSAS operation and subsequent sections delve deeper into the features and activities that the system provides.

Course aims: to provide participants with a complete overview of CSAS to enable them to use the software to its full potential and to administer, support or train other CSAS users.

Pre-requisites: none – but previous experience of using CSAS is beneficial.

Course objectives: this course provides a detailed technical presentation of all aspects of CSAS

beyond the level of user information provided in the basic overview course. Advanced CSAS users will be able to operate all modules of the software and will be provided with enough detailed knowledge to enable them to administer networks of CSAS users, provide training and local support services to their colleagues.

The course is scenario-based and all activities will be presented in the context of a fictional but realistic investigation.

The course is run by experienced cellular radio engineers who have extensive forensic surveying backgrounds. Forensic Analytics trainers have also had experience of cell site analysis, forensic report writing and presenting reports in court as cell site expert witnesses.

Course content:

- CSAS overview
- CSAS Administration
- Managing CSAS on a user's PC
- Managing Clients, sub-clients and contacts
- Supported CDR formats (country specific)
- Dealing with unrecognised CDR formats
- Using the 'Rescue Formats' workbook
- Contacting CSAS Support with Unrecognised CDRs
- Parsing Updates
- How CSAS processes data - Parsing Rules (country specific)
- Data processing principles and best practice
- CSAS Debug mode with Visual Parser
- Data Browser – viewing comms data
- Data Browser advanced features
- Data Browser filters
- Managing Target Phones
- Device Downloads
- Managing time offsets
- CSAS Analytics
- Analytical Query Types
- Supporting investigations with Analytics query types
- CSAS Mapping
- Using maps for intel and evidential presentations
- Creating bespoke map label templates
- Advanced attributions, locations, events and people
- RF Survey module
- Importing RF survey results
- RF Survey output
- RF-related queries and mapping functions
- Creating output workbooks
- Creating a bespoke output template
- Managing output files
- Floating Licences
- CSAS Collaboration Server
- Sharing cases
- Collaboration Server admin
- Advanced Troubleshooting
- Database Management
- Questions & Answers

Price & Booking

Pricing

This course costs £200 per delegate per day (excluding VAT, travel, accommodation, etc).

The 3-day delivery cost is therefore £600 + VAT.

Accommodation

To be booked by attendees as it is not included in the course fees.

The Premier Inn Letchworth Garden City Hotel, Station Rd, Letchworth is located approximately 0.5 miles from The Pixmore Centre and The Broadway Hotel & Carvery, Broadway, Letchworth is located approximately 1 mile away.

Terms & conditions

Full details of our training Terms & Conditions are available on request.

In general, we will require a PO (Purchase Order) number for the full course fees from each customer before a training event can be confirmed. We may require part or full payment in advance in some circumstances.

Unless otherwise agreed, all intellectual property rights, including copyright, patents and design related to any training material supplied shall belong to and remain vested in Forensic Analytics (or in the copyright holder identified on any training material supplied by Forensic Analytics).

Course delivery location

This course will usually be delivered at:

Forensic Analytics Ltd
The Pixmore Centre
Pixmore Avenue
Letchworth SG6 1JG

Closed courses may be delivered at the customer's premises or chosen venue. Open courses may be delivered at other locations depending upon requirements.



Booking & queries

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